9-1-1
CALL IF YOU CAN
TEXT IF YOU CAN'T

MCD 9-1-1

Smart911®

NOW AVAILABLE IN HARWOOD HEIGHTS, NORRIDGE & SCHILLER PARK

CALL IF YOU CAN • TEXT IF YOU CAN'T

WHAT IS SMART911?

Smart911 is a free service that allows residents to create a 'Public Safety' Profile for their household that includes any information they want 9-1-1 and first responders to have in the event of an emergency.



HOW DOES SMART911 WORK?

WHAT CITIZENS CREATE...

WHAT 9-1-1 CALLTAKERS CAN SEE...



HOW CAN I SIGN UP?

You can sign up for Smart911 at www.smart911.com or download the Smart911 app on the Apple Store or Google Play.

Download on the App Store

GET IT ON Google Play

HOW DOES SMART911 HELP?

- Medical Conditions
- Physical Disabilities
- Seniors & Elderly Care
- Pets + Service Animals
- General Emergencies

IN AN EMERGENCY, BE READY TO PROVIDE:

- Where is the emergency?
- What is happening?
- Is there an immediate threat to life or property?
- How many people are injured?

IMPORTANT TIPS

- KEEP YOUR MESSAGE SHORT AND SIMPLE.
- DO NOT USE SLANG OR ABBREVIATIONS.
- TEXT-TO-911 MESSAGES MAY TAKE LONGER TO ARRIVE THAN A PHONE CALL.
- DO NOT SEND PHOTOS OR VIDEOS.
- IF TEXT-TO-911 ISN'T AVAILABLE, YOU WILL RECEIVE A MESSAGE TELLING YOU TO CALL 911 INSTEAD.
- AN ABANDONED TEXT WILL RESULT IN A 911 DISPATCHER CALLING YOU BACK.
- DO NOT TEXT AND DRIVE.

IN AN EMERGENCY, STAY CALM, KNOW YOUR LOCATION, AND CLEARLY EXPLAIN WHAT IS HAPPENING.

THE VILLAGE OF HARWOOD HEIGHTS HH EST 1947

VILLAGE OF SCHILLER PARK

Village of Norridge

SIGN UP TODAY. BECAUSE EVERY SECOND COUNTS.